

## Onboarding Guide for Buy with AWS



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## 1. Overview

**Buy with AWS** enables AWS Marketplace sellers to display and sell AWS Marketplace products on sellers' own websites. AWS Marketplace sellers can integrate with AWS Marketplace call-to-action buttons and APIs to build AWS-powered software discovery and procurement experiences on seller-owned websites. These include web properties owned by AWS sellers, including independent software vendors (ISVs), Channel Partners (CPs), Distributors (DPs).

## 2. Qualification and Participation Requirements

To begin using Buy with AWS, you must complete the following requirements:

1. [Register as AWS Marketplace seller](#)
2. Agree to the [Service Terms for AWS Marketplace Sellers](#)
3. Become a seller or authorized reseller in AWS Marketplace
4. List at least one public SaaS product in AWS Marketplace or earn a resale authorization that designates you as a reseller of AWS Marketplace SaaS products
5. Adhere to the [AWS Trademark Guidelines](#)
6. Adhere to the [Buy with AWS Trademarks License](#)
7. Adhere to the [Buy with AWS creative and messaging guidelines](#)

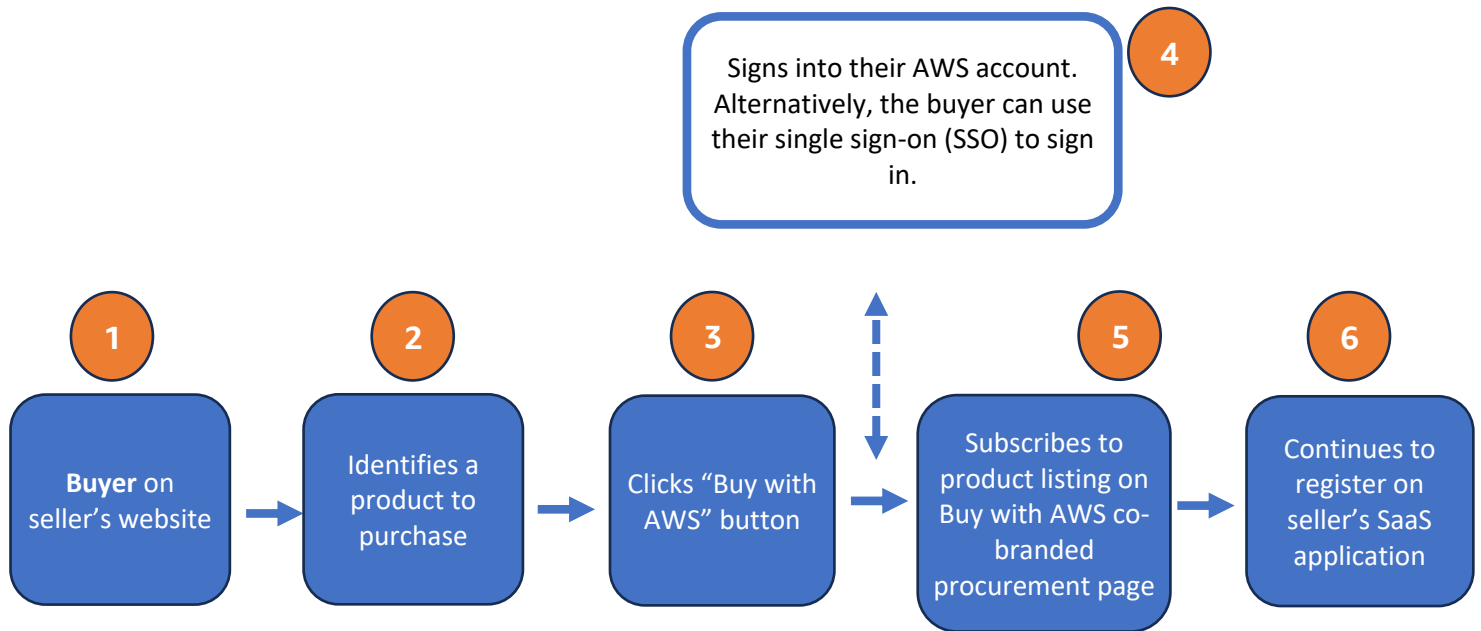
### 3. Key concepts

Term Description	
<b>AWS Marketplace</b>	AWS Marketplace (MP) is a curated digital catalog that customers can use to find, buy, deploy, and manage third-party software, data, and services.
<b>Independent software vendor (ISV)</b>	Sellers that list and manage their own products in AWS Marketplace.
<b>Channel partner (CP)</b>	A reseller or system integrator (SI) authorized to resell products on behalf of the ISV or Distributor in AWS Marketplace.
<b>Designated seller of record (DSOR)</b>	A designated seller of record (DSOR) is authorized by an ISV to publish, manage and sell their SaaS listing on AWS Marketplace on their behalf.
<b>Seller</b>	A seller can be an ISV, CP, or DSOR.
<b>AMMP</b>	The AWS Marketplace Management Portal (AMMP) is the seller portal that MP sellers use to register, publish, and manage products, offers, resale authorizations, and agreements.
<b>MPPO</b>	AWS Marketplace Private Offer (MPPO) allows sellers and buyers to negotiate custom prices and end user licensing agreement (EULA) terms for software purchases in AWS Marketplace.
<b>CPPO</b>	Channel Partner Private Offer (CPPO) allows resellers and service integrators to resell ISV solutions and professional services.
<b>Buy with AWS link</b>	This is a deep link in the seller's website that will lead customers to a bespoke Buy with AWS co-branded procurement page.

## 4. Buy with AWS experiences

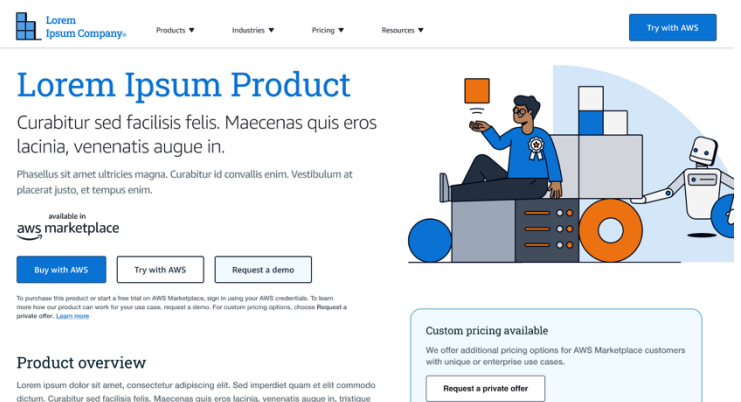
The following section highlights the buyer's experience on the sellers' website

### 4.1 Buying public offers from seller's website



Let's walk through the buyer experience.

Buyer views the product details on the seller's website.

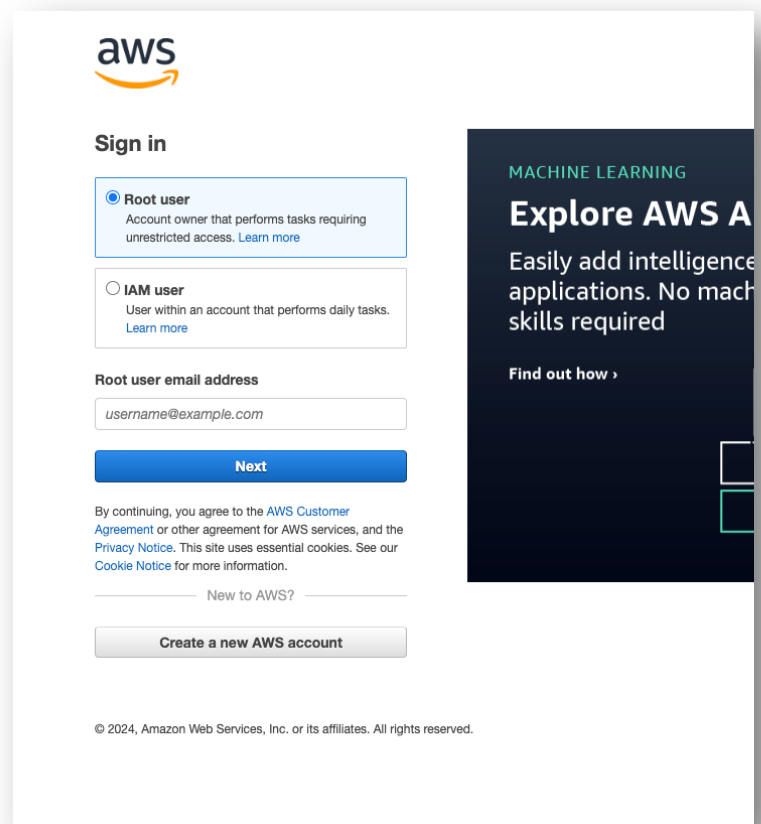


The buyer clicks on the **Buy with AWS** or **Try free with AWS** button on the seller's website and is directed to the Buy with AWS co-branded procurement page.



If the buyer is not already logged into their AWS account, they will be prompted to log in.

**NOTE:** Buyers must have an AWS account. If the buyer is using single sign-on (SSO), they should first log in with their SSO credentials using the same authentication framework (for example, SAML 2, OIDC, or OAuth 2.0) before continuing to view the Buy with AWS co-branded procurement page.



Buyers can attach [AWSMarketplaceManageSubscriptions](#) IAM policy to users, groups, and roles. This policy grants buyers with contributor permissions that allow subscribing and unsubscribing to AWS Marketplace products.

Buyer reviews offer details, pricing details, and terms on the Buy with AWS co-branded procurement page.

After subscribing, the buyer continues to the seller's website to complete the product setup. This is consistent with the post-procurement flow that the buyer goes through today in order to complete the setup of the AWS Marketplace product they purchase.

The screenshot displays the AWS Marketplace interface for subscribing to a product. The page is titled 'Subscribe to Lorem Ipsum Product' and includes a navigation bar with 'aws marketplace' and a user profile 'Hello, user'. The main content area is divided into several sections:

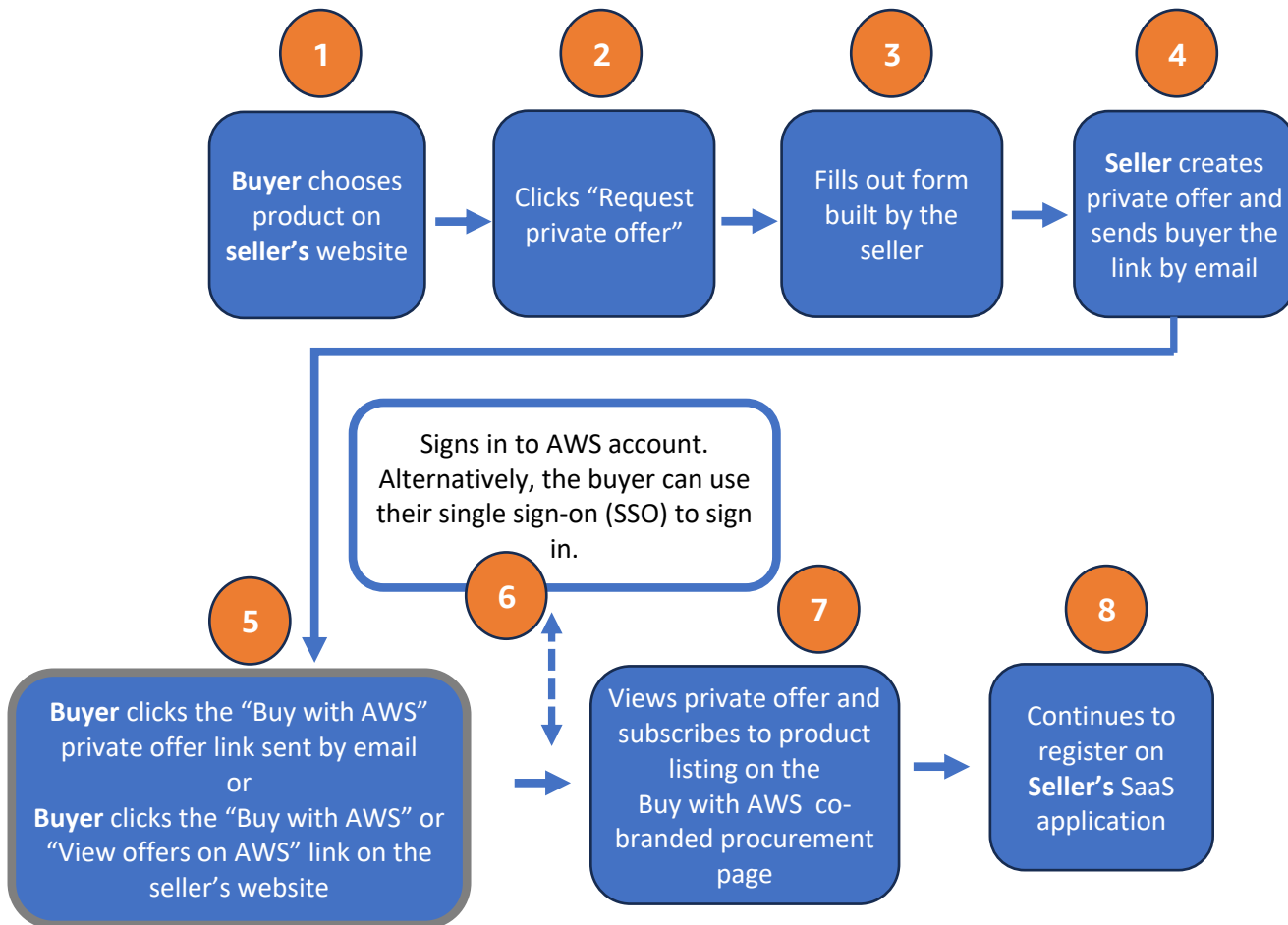
- Private offer extended:** A notification bar stating that by subscribing, the user is accepting a private offer for a 12-month contract that expires on Mar 1, 2025. It includes a link to view the offer details.
- Offer details:** A section with a tabbed interface. The 'Private offer' tab is selected, showing details for offer ID 'offer-123456789'. It also includes a 'Public offer' tab and a 'Download EULA(s)' button.
- Available offers:** A section showing a list of available offers, including the selected offer 'offer-123456789' and its expiration date 'May 5, 2024'.
- Offer summary:** A section providing a summary of the offer, including the offer ID, the seller 'Lorem Ipsum Company', the offer type 'Private offer', the offer extended date 'Feb 16, 2024', and the offer expires date 'Mar 1, 2024'.
- Contract configuration:** A section for configuring contract duration and auto-renewal settings. It includes a 'Contract details' tab showing a 12-month duration, start date 'Mar 1, 2024', and end date 'Mar 1, 2025'.
- Pricing details:** A section showing pricing information, including a 'Usage cost' of \$0.007/Unit and a 'Total cost' of \$0.03/Unit. It also includes a 'Tax details' section.
- Terms and conditions:** A section for reviewing the terms and conditions, including a 'Download EULA(s)' button and a 'Purchase order (PO) number' field.
- Purchase details:** A section for reviewing the purchase details, including the offer ID, seller, pricing details, and tax details.

At the bottom of the page, there is a 'Cancel' button and an 'Accept offer' button.

## 4.2 Request private offer

As part of the Buy with AWS workflow, sellers include a **Request private offer** call-to-action button on their website. This is in addition to the **Buy with AWS** and **Try free with AWS** buttons. When buyers click the **Request private offer** button, they are presented with a seller-owned web form. Buyers fill out this form by entering their information, which is then submitted directly to the seller.

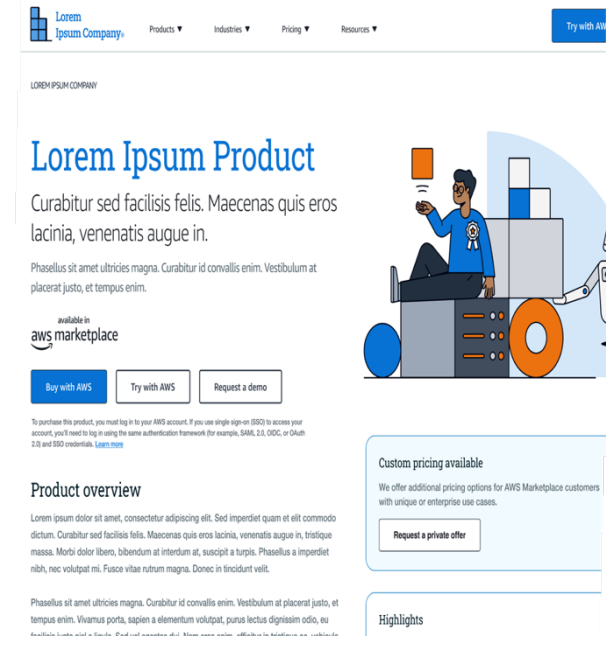
**NOTE:** The **Request private offer** call-to-action complements the **Buy with AWS** and **Try free with AWS** buttons. Sellers must include the **Buy with AWS** or **View offers on AWS** call-to-action on their websites.





Let's walk through the buyer experience.

Buyer chooses a product from a curated list of products on the seller's website.



The buyer clicks **"Request private offer"** for their chosen product.

Buyer completes a form on the seller's website. The seller creates and manages this form. It requires the buyer's information such as buyer's AWS account ID, email address, and other necessary details.

**NOTE:** AWS does not mandate this form. It is provided solely as an illustrative example.

A screenshot of a form titled 'Request a private offer with AWS' on the 'Lorem Ipsum Company' website. The form is divided into several sections: 'Contact information' with fields for Business email address, First name, Last name, Phone number, Company name, Industry (dropdown), Country / Region (dropdown), and Postal code; 'Additional information - optional'; 'Disclaimers' including a Privacy notice and a Marketing opt-in checkbox; and a final section with 'Cancel' and 'Submit request' buttons.

Seller creates a private offer and sends a “Buy with AWS” link (URL) to the buyer.

(Seller can use the [seller portal](#) to create the offer, or programmatically create a private offer with the [AWS Marketplace Catalog API](#).)

The screenshot shows the 'Create offer' page in the AWS Marketplace Management portal. The page has a dark header with the AWS Marketplace logo and 'Management portal'. Below the header is a navigation bar with 'Back to AWS Marketplace Management Portal', 'AWS Marketplace Management Portal > Offers > Create offer'. The main content area is titled 'Create offer' and contains a 'Create private offer' section. This section has four dropdown menus: 'Select ISV' (ABC Company (ISV), Account ID: 123456789012), 'Select product' (SaaS Contracts Product, Product ID: prod-example12345), 'Select opportunity' (Example opportunity, Opportunity ID: resaleauthz-example12345), and 'Buyers(s)' (AWS account ID(s), 123456789012). Below the dropdowns is a note: 'Maximum of 24 account ids. Your account ID is automatically added to view this offer.' At the bottom of the form is a 'Flexible payment schedule' section with the text 'Allow buyers to pay for this product in installments' and a checked checkbox labeled 'Enable Flexible Payments'. At the bottom right of the page are 'Cancel' and 'Next' buttons.

aws marketplace  
Management portal

Back to AWS Marketplace Management Portal

AWS Marketplace Management Portal > Offers > Create offer

### Create offer

#### Create private offer

Select ISV

ABC Company (ISV)  
Account ID: 123456789012

Select product

SaaS Contracts Product  
Product ID: prod-example12345

Private offers aren't supported for discontinued products.

Select opportunity

Example opportunity  
Opportunity ID: resaleauthz-example12345

Buyers(s)

AWS account ID(s)

123456789012

Maximum of 24 account ids. Your account ID is automatically added to view this offer.

Flexible payment schedule

Allow buyers to pay for this product in installments

☒ Enable Flexible Payments

Cancel Next

The buyer either uses the email notification sent by the seller or clicks on the “Buy with AWS” or “View offers on AWS” CTA on the seller’s website.

If the buyer is not already logged into their AWS account, they will be prompted to log in.

**NOTE:** Buyers must have an AWS account. If the buyer is using SSO, they should first log in with their SSO credentials before continuing to view the Buy with AWS co-branded procurement page.

## Onboarding Guide for Buy with AWS

Buyer reviews offer details, pricing details, and terms on the Buy with AWS co-branded procurement page.

This page will only show offers from that seller.

This is consistent with the post-procurement flow that the buyer goes through today in order to complete the setup of the AWS Marketplace product they purchase.

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## 4.3 Email Notifications

AWS Marketplace sends email notifications to buyers and sellers that verify offers and agreements made in AWS Marketplace. AWS Marketplace sends notifications in real-time based on the successful fulfillment of a buyer's subscription of the product.

As a seller, you receive an email notification when a buyer accepts an offer. Notifications are sent to buyers and sellers for public subscriptions. They're sent to buyers, sellers, and channel partners for channel partner private offer subscriptions.

Sellers manually notifying buyers should consult [section 5.6](#) of this document for detailed instructions.

## 4.4 Event Bridge Notifications

AWS Marketplace is integrated with [Amazon EventBridge](#), formerly called Amazon CloudWatch Events. EventBridge is an event bus service that you can use to connect your applications with data from a variety of sources.

When a seller creates an offer and makes it available for purchase, they can receive an event with the following detail type: `Offer Released`.

As a buyer, you receive an *event* from AWS Marketplace every time a seller creates an offer and makes it available for purchase. The `Listing Available` *event* contains details like the ID, expiration date, product details, and the seller's name.

## 5. Get started with Buy with AWS

### 5.1 Get branding elements

Log into your AWS Partner Central account to download the marketing toolkit which contains branding assets and specifications to follow for [AWS Marketplace branding elements](#) and marketing assets.



Buy with AWS

Try free with AWS

Request private offer

Request demo

### 5.2 Branding guidelines

Prior to publishing assets publicly, you must confirm that your webpages utilizing AWS Marketplace co-branding and CTAs comply with the Buy with AWS branding guidelines available on [Partner Central](#) or via [direct download here](#):

1. "Available in AWS Marketplace" branding treatment is present in the asset (graphic or text)
2. Copy blocks are included in the asset, if required by the aligned use case(s)
3. At least one call-to-action button pointing to the Buy with AWS co-branded procurement page is included on the web property for customers to view offers (public or private) and make a purchase
4. Call-to-action button text corresponds to the options outlined in the Buy with AWS branding guidelines document

Please consult the Buy with AWS branding guidelines for further details.

### 5.3 Seller profile logo guidelines

The seller profile logo powers the Buy with AWS co-branded procurement page. Seller Profile accepts PNG images for logos. The logos must be less than 500 kb and have a max width/height of 5000 pixels. There is additional guidance for the logo on the public profile edit page, including:

1. Only 300 px wide x 150 px high image will be displayed in the Buy with AWS co-branded procurement page.
2. Image will be displayed on a transparent background.

Update the AWS Marketplace logo in the [seller profile](#) to meet the standards to ensure that the logo on the Buy with AWS page loads properly.

### 5.4 Create "Buy with AWS" and "Try free with AWS" URLs

Create the "Buy with AWS" and "Try free with AWS" URLs for your product offerings. These links redirect customers to the Buy with AWS co-branded procurement page specific to your products. The bespoke Buy with AWS co-branded procurement page includes a breadcrumb trail and a cancel button, allowing customers to easily navigate back to your website.

#### URL Structure:

`https://aws.amazon.com/marketplace/procurement?`

`productId=prod-example12345`

`&sellerId=example1-1111-1111-1111-abcdef`

`&isBuyWithAWS=true`

`[&offerId=offer-example12345]`

`[&sourceURL=https%3A%2F%2Faws.amazon.com%2Fmarketplace%2F]`

**NOTE:** URL parameters are case-sensitive. Example: "**offerId**" is valid, while "offerID" or "OfferId" are invalid.





**Seller ARN.** The **sellerId** is part of the Seller ARN and follows **"/Seller/"** in the resource identifier section of the ARN.

 **Note that the sellerId differs from the seller's AWS account ID.**

- c. The **isBuyWithAWS** is a mandatory parameter and accepts a Boolean value. The next step will provide a sample URL demonstrating the use of the **isBuyWithAWS** parameter.
- d. To **create the URL**, use the following format and replace **prod-example12345** with the **productId** and **example1-1111-1111-1111-abcdef** with your **sellerId**.

```
https://aws.amazon.com/marketplace/procurement?productId=prod-  
example12345&sellerId=example1-1111-1111-1111-  
abcdef&isBuyWithAWS=true
```

## e. Optional parameters in the Buy with AWS URL:

- The **offerId** identifies a specific offer, private or public, that you create for a buyer including specific pricing details and legal terms. If included, that specific offer is shown. If not, all offers available to the buyer are shown ordered by latest to oldest. The **offerId** looks like `offer-example12345`.

If you are a channel partner reselling another seller's product, you must first create a private offer before you can create a "Buy with AWS" URL (because the public offer on the product belongs to the seller of the software you are reselling). To create a private offer, you must first have received a reseller authorization from the seller of the software you are reselling. Then, you can manually create the offer in the [Private offers](#) page in the seller portal. You can also automate this and [create a private offer with Catalog API](#).

The screenshot shows a web form titled "Request a private offer with AWS" from the "LOREM IPSUM COMPANY". The form is divided into several sections:

- Contact information:** Includes fields for "Business email address", "First name", "Last name", "Phone number", "Company name", "Industry" (a dropdown menu), "Country / Region" (a dropdown menu with a note: "You can select from the currently supported countries / regions."), and "Postal code".
- Additional information - optional:** A section header for optional details.
- Disclaimers:** Contains a "Privacy notice" stating that AWS may share information about the inquiry with the respective seller, reseller, or underlying provider, and a "Marketing opt-in" checkbox with the text: "Yes, I'd like Amazon Web Services (AWS) to share the latest news about AWS services and related offerings with me by email, post or telephone. You may unsubscribe from receiving AWS news and offers at any time by following the instructions in the communications received. AWS handles your information as described in the AWS Privacy Notice."

At the bottom right of the form are "Cancel" and "Submit request" buttons.

When creating a private offer, you need the buyer's AWS account ID. You can automate the capture of the buyer's AWS account ID along with other details in a form in your own [website](#).

- **sourceURL** – The sourceURL returns buyers to seller's website. The start of the **sourceURL** must match the company website registered in the seller portal. Sellers must encode (UTF-8) the **sourceURL** before sending it to AWS Marketplace.

For example, if the registered company URL in AWS Marketplace seller profile is: <https://seller1.website.com/>

Examples of valid **sourceURL** are:

URL	Encoded URL
<a href="https://seller1.website.com/">https://seller1.website.com/</a>	https%3A%2F%2Fseller1.website.com%2F
<a href="https://seller1.website.com/products/product1234">https://seller1.website.com/products/product1234</a>	https%3A%2F%2Fseller1.website.com%2Fproducts%2Fproduct1234
<a href="https://seller1.website.com/marketplace">https://seller1.website.com/marketplace</a>	https%3A%2F%2Fseller1.website.com%2Fmarketplace

Examples of Invalid **sourceURL** are:

URL	Encoded URL
<a href="https://marketplace.seller1.website.com/">https://marketplace.seller1.website.com/</a>	N/A. Invalid
<a href="https://mp.seller1.website.com/products/product1234">https://mp.seller1.website.com/products/product1234</a>	N/A. Invalid
<a href="https://marketplace.seller1-website.com/">https://marketplace.seller1-website.com/</a>	N/A. Invalid

#### 5.4.1 Buy and Try self-service public offer workflow

For public offer workflow, indicate the public **offerId** or free trial **offerId**. Replace “**offer-public-example12345**” with the public or free trial **offerId**.

<https://aws.amazon.com/marketplace/procurement?productId=prod-example12345&sellerId=example1-1111-1111-1111-abcdef&offerId=offer-public-example12345&isBuyWithAWS=true>

On the Buy with AWS co-branded procurement page, the buyer is presented with a pre-selected free trial offer. However, if no free trial is available, the public offering is selected by default.

#### 5.4.2 Private offer workflow

For private offer workflow, indicate the Private **offerId**. Replace “**offer-private-example12345**” with the Private **offerId**.

<https://aws.amazon.com/marketplace/procurement?productId=prod-example12345&sellerId=example1-1111-1111-1111-abcdef&offerId=offer-private-example12345&isBuyWithAWS=true>

#### NOTE:

- If the **offerId** is not provided, buyer will see a list of private offers in the dropdown, including the latest offer by date, along with radio button for public offers.

- If the **offerId** is present, then the corresponding offer is preselected in the dropdown.
- If the mandatory parameters are not present in the URL, a 404 error is displayed to the buyer.
- If the buyer does not have permission to subscribe to the product, a 404 error is displayed.

## 5.5 Set “Buy with AWS” and “Try free with AWS” button

Add following buttons to your website:

1. A **Buy with AWS** button that directs customers to the co-branded AWS Marketplace page featuring private or public offers.
2. A **Try free with AWS** button that leads customers to the co-branded AWS Marketplace page with free trial offerings.



### 5.5.1 Public Offer workflow

For public offers or free trials workflow, after the buyer successfully authenticates, the **Try free on AWS** button displays a Buy with AWS co-branded procurement page with the free trial offer pre-selected.

### 5.5.2 Private Offer workflow

For private offers workflow, after the buyer successfully authenticates, the "Buy with AWS" button and "View offers on AWS" button displays Buy with AWS co-branded procurement page with the private offer pre-selected.

## 5.6 Notifying buyers of private offer

Sellers focusing mainly on private offers must include the **"Buy with AWS"** or **"View offers on AWS"** CTA on their website. Customers can view and accept private offers in two ways:

1. Click on the "Buy with AWS" or "View offers on AWS" button on the seller website. Select the Private offer from Buy with AWS co-branded procurement page and accept it.
2. Click the "Buy with AWS" URL in the email sent by the seller.

### Benefits of using the "Buy with AWS" URL in email, instead of the standard procurement URL on AWS Marketplace:

- The "Buy with AWS" deep link in the email leads the buyer to the Buy with AWS co-branded procurement page. The metrics on the Buy with AWS co-branded procurement page are key to enhancing the customer journey and boosting conversion rates within the Buy with AWS procurement process. By analyzing this data, we can identify ways to streamline the customer experience and improve overall performance.
- The Buy with AWS metrics through CTA clicks will measure customer acceptance of public, free-trial, and private offers through "Buy with AWS". This data will provide insights into potential long-term revenue, overall sales volume, and refund patterns.
- Measure customer engagement for Buy with AWS.

## 5.7 Trademark Guidelines

Prior to publishing assets publicly, you must confirm that your webpages comply with the [AWS Trademark Guidelines](#).

## 6. Metrics

### 6.1 Generating seller website metrics

We're launching new seller website metrics for Buy with AWS Partners. These metrics help sellers measure:

1. User engagement with AWS-related content on their websites
2. Customer interactions on their sites
3. Transitions to the Buy with AWS procurement flow

AWS will measure clicks on these buttons: **Buy with AWS**, **Try free with AWS**, **Request demo**, and **Request private offer**.

Additionally, AWS will record button clicks for private offer and demo request form submission.

These insights enable sellers to optimize their AWS-related content and improve customer experiences.

#### **Benefits:**

Click data powers an external dashboard that enable sellers to:

- generate and retrieve end-to-end insights into customer interest and intent originating from the Buy with AWS seller's website.
- identify high-performing and underperforming products, enabling data-driven inventory and marketing decisions.
- compare intent-to-conversion ratios between AWS Marketplace and seller website, you can determine which channels are most effective at driving conversions.
- measure the number of private offers and demo requests submitted from seller website to gauge customer engagement.

## Steps for sellers to leverage this analytics functionality:

1. To generate metrics for **Buy with AWS**, add this script to your product display webpage:

```
<script type="text/javascript"
src="https://bwa.marketplace.awsstatic.com/assets/partner.js" />
```

If sellers have multi-page website, they will need to add the script tag on each page where they have **Buy with AWS** call-to-action buttons.

2. Add these data attributes to each **Buy with AWS** call-to-action button:
  - **data-awsmp-bwa-seller-id** : Seller's AWS Marketplace ID.
  - **data-awsmp-bwa-product-id** : The AWS Marketplace product ID for the item offered by the seller through the Buy with AWS program.
  - **data-awsmp-bwa-cta** : CTA identifier for the Buy with AWS call-to-action button. Acceptable values –
    - **RequestAPrivateOffer** - "Request private offer" button that displays a form for private offer requests.
    - **SubmitPrivateOfferRequest** - Submit button on the form displayed after selecting "Request private offer".
    - **RequestADemo** – "Request demo" button that opens a form to request a product demo.
    - **SubmitDemoRequest** – Submit button on the form displayed after selecting 'Request demo'.
    - **BuyWithAws** - Button that directs buyers to the Buy with AWS co-branded procurement page for purchase completion.
    - **TryFreeWithAws** - This button directs buyers to the AWS Marketplace, where they can access a Buy with AWS co-branded procurement page to start their free trial.



Sample HTML code for button with Buy with AWS attributes.

```
<button
id="buy-with-aws"
data-awsmp-bwa-cta="BuyWithAws"
data-awsmp-bwa-seller-id="test-123e4ba5-4866-48db-8a26-9d51b8e71512"
data-awsmp-bwa-product-id="test-111e4ba7-4866-48db-8a26-
9d51b8e71522">Buy With AWS</button>
```

```
<button
id="try-free-with-aws"
data-awsmp-bwa-cta="TryFreeWithAws"
data-awsmp-bwa-seller-id="test-123e4ba5-4866-48db-8a26-9d51b8e71512"
data-awsmp-bwa-product-id="test-111e4ba7-4866-48db-8a26-
9d51b8e71522">Try free With AWS</button>
```

3. Implement the above call-to-action buttons on the product display page.
4. When a customer clicks the "**Request private offer**" button, the seller's website collects the following data:

```
{
  "events": [
    {
      "schemaName": "buy-with-aws-schema",
      "applicationId": "BUY_WITH_AWS",
      "eventName": "click",
      "clientType": "web client",
      "clientVersion": "2.0.0",
      "tenantId": "examplebe-38de-4d66-b466-77990065b711",
      "timestamp": 1727243387026,
      "currentUrl": "https://example.testseller123.com",
      "ubid": "examplefe4-b4e8-41fd-a02a-1dd02ab72660",
      "eventId": "exampled4-21c5-4413-9f9a-d8de8bb70f20",
      "additionalProperties":
        "{\"page_action\":\"RequestAPrivateOffer\",\"seller_id\":\" test-123e4ba5-4866-48db-8a26-9d51b8e71512\",\"product_id\":\" test-111e4ba7-4866-48db-8a26-9d51b8e71522\"}"
    }
  ]
}
```

The metrics below are sent to AWS.

Required parameters	Notes
<b>current_url</b>	Origin name of the URL on which the <b>Buy with AWS</b> button was clicked. For example: <a href="https://www.seller.com">https://www.seller.com</a>
<b>event_name</b>	Type of the event: Currently records 'Click' events only.
<b>page_action</b>	Identifier for the Buy with AWS call-to-action button that was clicked. For example: <b>BuyWithAws</b>
<b>product_id</b>	Product ID that identifies the product item linked to the call-to-action button.
<b>seller_id</b>	Seller's AWS Marketplace identifier. To identify the <b>sellerId</b> , refer to section 5.4 (b)
<b>timestamp</b>	Click event timestamp in <b>epoch</b> time.
<b>event_id</b>	Unique id for each event.
<b>ubid</b>	A unique and distinct identifier generated for each browser session, and user's interaction.

5. **Content Security Policy (CSP)** is a security standard that helps to detect and mitigate certain types of attacks, including Cross-Site Scripting (XSS) and data injection attacks. If your website implements a CSP, you will have to include the following directives for the analytics solution to work. If your website doesn't implement a CSP, please DO NOT add the following CSP as it can break other functionalities on your website. For more details refer to - <https://developer.mozilla.org/en-US/docs/Web/HTTP/CSP>.

```
Content-Security-Policy: default-src 'self';
script-src 'https://bwa.marketplace.awsstatic.com';
connect-src 'https://medley.prod.irtysh.dubai.aws.dev';
```

This CSP directive specifies two important sources:

1. **script-src** <https://bwa.marketplace.awsstatic.com> indicates Javascript source
2. **connect-src** <https://medley.prod.irtysh.dubai.aws.dev> is used for collecting the data.

## 6. Click Data Accuracy

Dashboard click counts may not be 100% accurate.

- Click data for Buy with AWS call-to-action buttons is marketing data and may not be precise. Factors like ad-blockers, cookie settings, and incognito browsing can affect data collection. Unlike revenue data, marketing data lacks a definitive source for accuracy verification.
- Bot traffic also impacts data accuracy. Even with robust detection systems in place, sophisticated bots can generate clicks that don't represent actual customer (human) interactions.

## 7. Validation

To verify the analytics script is functioning correctly after implementing the Buy with AWS CTAs and adding the script tag:

1. Open your browser's developer tools (right-click → **Inspect**) and go to the **Network** tab.
2. Click on a Buy with AWS CTA. You should see a POST request to this endpoint: <https://medley.prod.irtysh.dubai.aws.dev/api/send-events/clickstream/2d54cb4f-9f3b-4c1e-9892-082e334ca21f>
3. Check that the HTTP response status is **200**.
4. Examine the request Payload. In the AdditionalProperties object, verify that **page\_action**, **seller\_id**, and **product\_id** contain the expected values.

### 6.2 Buy with AWS Metrics Dashboard

Sellers can access Buy with AWS metrics through the AWS Marketplace Management Portal. The dashboard and reporting will include:

1. The number of unique visitors on the Buy with AWS co-branded procurement page,
2. The total page views on the Buy with AWS co-branded procurement page,
3. Average bounce rate on the Buy with AWS co-branded procurement page (i.e., how many users came onto the Buy with AWS procurement page and left without taking an action),
4. The number of agreements created on the Buy with AWS co-branded procurement page,
5. Time spent on Buy with AWS co-branded procurement page,
6. Drop off rate on the AWS sign-in page (i.e., number of users who come onto the AWS sign-in page and couldn't log on),

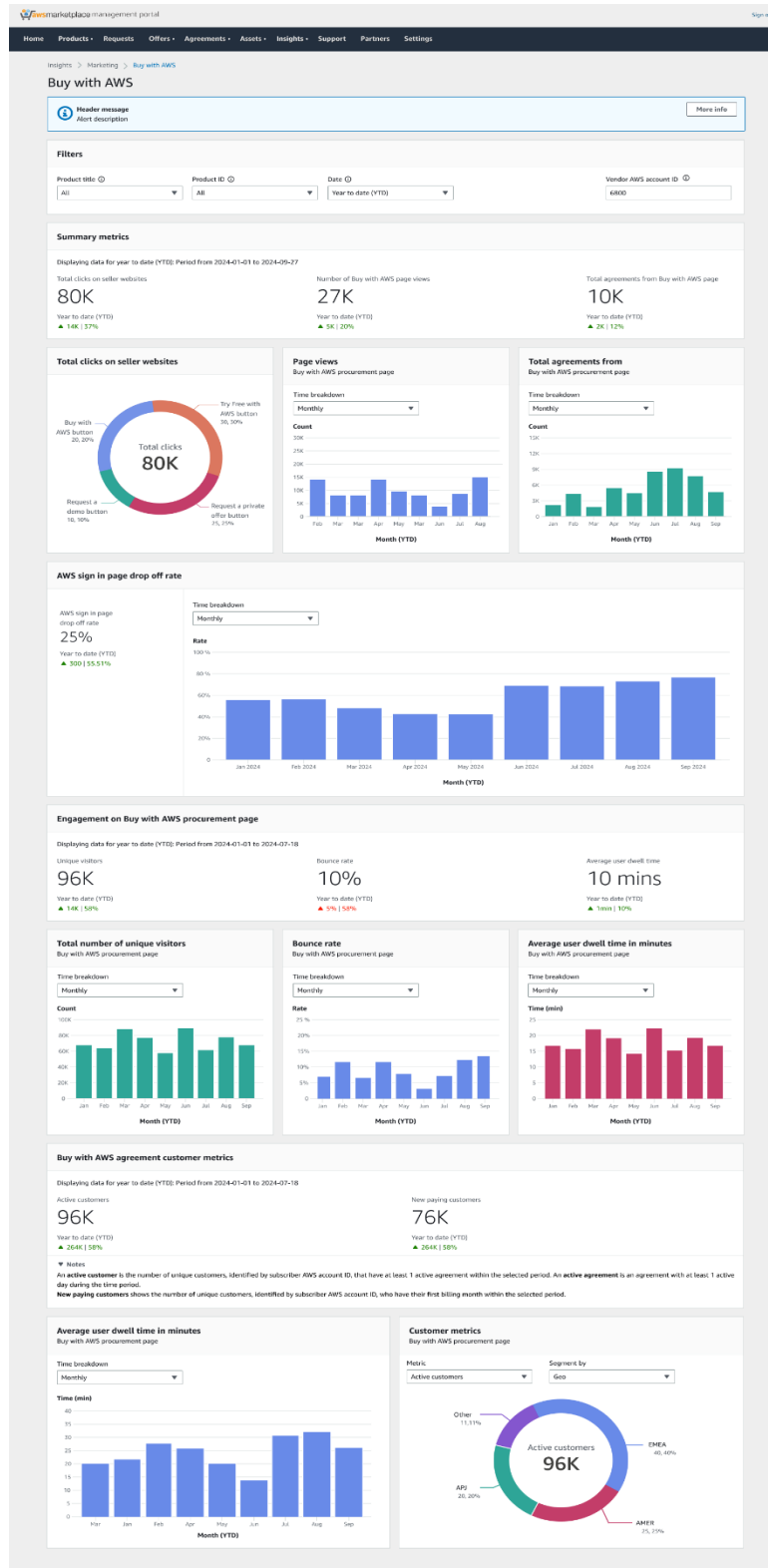
7. The number of clicks on **"Buy with AWS"** button on the seller's website,
8. The number of clicks on **"Try free with AWS"** button on the seller's website,
9. The number of clicks on **"Request private offer"** and **"Request demo"** buttons on the seller's website,
10. The number of clicks on **"Submit private offer"** and **"Submit demo"** buttons on the seller's website.

To view the Buy with AWS metrics dashboard, login to the AWS Marketplace Management Portal. Navigate to **Insights → Marketing → Buy with AWS**.

**NOTE:** Click data from sellers' websites are best-effort estimates. There is no guarantee that this data is 100% accurate.

## Onboarding Guide for Buy with AWS

The mockup illustrates the intended visual design of the Buy with AWS Metrics dashboard.



## 7. Optional Integrations

AWS Marketplace provides APIs that can help you automate certain tasks as a seller in the Buy with AWS program.

### 7.1 Displaying up-to-date product details on your website with the AWS Marketplace Discovery API

This API integration is optional. As a Channel Partner (CP) or Designated Seller of Record (DSOR), you likely re-sell more than one product. Buyers seek up-to-date, reliable, and detailed information about the product that they are looking to buy. It can become difficult to create and manage this information on your website for every product that you re-sell.

To save time and cost, and in turn provide buyers a seamless search and discovery experience on your website, you can programmatically retrieve product details, as displayed on AWS Marketplace, using [AWS Marketplace Discovery API](#).

Using Discovery API, you can also retrieve search filters that buyers need to browse AWS Marketplace catalog.

The AWS Marketplace Discovery API enables AWS partners to showcase a curated selection of software and data products from AWS Marketplace on their web properties. Partners can create search and browse experiences, displaying public pricing available to their customers. By default, the entire AWS Marketplace public catalog is curated. For a more focused product set, partners should contact their AWS Marketplace representative to establish catalog curation rules based on specific product or vendor IDs. The product ID can be found in the SearchListings API response under the data model: `ListingSummaries[] -> ProductAttributes -> BaseProductId`

Partners can invoke the Discovery API using one of the following methods:

1. Call the `SearchListings` API using product IDs.

**POST `SearchListings` Request**

```
{
  "MaxResults": 50,
  "Filters": [{
    "Type": "PRODUCT",
    "Values": ["example41-2f53-421e-950a-afd7be74ee86"]
  }],
  "RequestContext": {
    "IntegrationId": "{{ _.integration_id }}",
    "Locale": "en"
  },
  "Targeting": "ALL",
  "ContentClassification": "ALL"
}
```

2. Retrieve a list of vendors and their IDs using the `GetSearchFacets` API, then call the `SearchListings` API with vendor IDs for partnered vendors.

**POST `GetSearchFacets` Request**

```
{
  "MaxResultsPerFacet": 10,
  "SortPerFacet": {
    "SortBy": "ALPHABETICAL",
    "SortOrder": "ASCENDING"
  },
  "RequestContext": {
    "IntegrationId": "{{ _.integration_id }}",
    "Locale": "en"
  },
  "ContentClassification": "ALL"
}
```

**POST `SearchListings` Request**

```
{
  "MaxResults": 50,
```

```

"Filters": [{
    "Type": "VENDOR",
    "Values": ["vendor_test1-e35a-49b0-9061-
3f354bb2254e", "vendor_test2-5064-4d47-b41b-a53f7c937314",
"vendor_test3-32a9-47fe-8746-09fa08dd334f", "vendor_test4-
62da-4c7a-b419-ab217de304dd"]
    }
],
"RequestContext": {
    "IntegrationId": "{{{ _.integration_id }}}",
    "Locale": "en"
},
"Targeting": "ALL",
"ContentClassification": "ALL"
}

```

3. If the vendor ID is known, call the `SearchListings` API directly with that ID (for partnered vendors).

#### **POST `SearchListings` Request**

```

{
    "MaxResults": 50,
    "Filters": [{
        "Type": "VENDOR",
        "Values": ["vendor_test1-e35a-49b0-9061-
3f354bb2254e", " vendor_test2-5064-4d47-b41b-a53f7c937314",
"vendor_test3-32a9-47fe-8746-09fa08dd334f", "vendor_test4-
62da-4c7a-b419-ab217de304dd"]
    }
],
    "RequestContext": {
        "IntegrationId": "{{{ _.integration_id }}}",
        "Locale": "en"
    },
    "Targeting": "ALL",
    "ContentClassification": "ALL"
}

```



**NOTE:**

- We recommend caching the product details instead of dynamically retrieving them each time the webpage loads. This will
  - reduce your page load time
  - enable you to load the pages even if the API is inaccessible because of an outage or network issue
  - prevent you from exceeding the service quotas and rate limits for the API
- When using a vendor ID, the `SearchListings` API returns a limited set of live products associated with the AWS account shared with the AWS team. If no limited listings are needed, use the product ID as input instead.
- For API call to return limited and live listings, partners should contact their AWS Marketplace Discovery API representative, providing their AWS account ID and email address.

For more details, refer to the [Discovery API Documentation](#).

### **Additional requirements to onboard to Discovery API**

You have to be an AWS Marketplace seller or reseller to get access to Discovery API. Please send an email to [aws-mp-bwa-support@amazon.com](mailto:aws-mp-bwa-support@amazon.com) and we will help you get access. The [email template](#) is present in the appendix section of this document for reference.

Once access is granted, you will receive an SDK, a unique **Integration ID**, and the API Documentation to help you integrate with the API.

### **Additional resources**

To learn more, please refer to this [Discovery API workshop](#) that includes a step-by-step walk-through of the Discovery API integration.

## **7.2 Create private offer with AWS Marketplace Catalog API**

This API integration is optional. To automate private offer creation, sellers can use the [AWS Marketplace Catalog API](#). Alternatively, use the [Private offers page](#) in the seller portal for each request. Private offer creation takes a few minutes. You can

[poll the status of your request](#) or [create an event rule](#) that triggers an action to notify your application.

## Additional resources

The AWS Marketplace [workshop lab](#) and [GitHub sample reference code](#) have detailed steps.

## 7.3 Retrieve buyer purchases with AWS Marketplace Agreements API

This API integration is optional. As a seller or DSOR in the Buy with AWS program, after a buyer subscribes to products from your website, they may want to see their subscription details. Instead of redirecting them back to AWS to review them, you can use [AWS Marketplace Agreement Service](#) to replicate those details in your website. An agreement is the subscription or contract details that's created when a buyer subscribes to an offer.

As a Channel Partner, you can use this API to retrieve agreements created from your CPPOs to populate a personalized portal in your website for each of your buyers to review their various product subscriptions. Note that the seller cannot retrieve agreements created from your CPPOs.

## Additional resources

See how to [search for](#) and [describe](#) agreements in the documentation.

The [GitHub repository](#) has API related sample reference code.

## 8. Request branding review

Sellers must submit a branding review request before they can launch a Buy with AWS experience on their website.

1. Navigate to AWS Marketplace Management Portal and submit [support ticket](#) for **Commercial Marketplace**, select **Buy with AWS** as the category, and followed by **Branding Review** as the sub-category.

aws marketplace management portal

Home Products - Requests Offers - Agreements Assets - Insights - Support Partners Settings

Check AWS re:Post for expert-reviewed answers to your questions on AWS Marketplace.

### Contact us

#### Submit a support request

Primary email address

Additional email addresses - optional  
Use comma separation when entering multiple email addresses

10 email addresses maximum

Is your question about your listing(s) in the Commercial Marketplace (including AWS Data Exchange) or Intelligence Community Marketplace?

Commercial Marketplace

What do you need help with? Pick a category that best applies.

Buy with AWS

Select a subcategory

Branding Review

Provide more details about your request

Hello AWS Marketplace Seller Operations Team,

I need assistance with my Buy with AWS branding review.  
More information about my account and the request below.

My Seller ID ['Seller ARN' value in AMMP under the 'Settings > Tags' section]:  
Link to my Buy with AWS sandbox, live or mockup for review.

1000 characters maximum

Submit

Contact Us | Seller Help | Privacy Policy | AWS Marketplace Seller Terms | Site Terms

2. Provide the following in the ticket:
  - Your seller ID
  - Under "**Provide more details about your request**":
    - The URL where you'll implement the Buy with AWS integration
    - A link to your sandbox, live site, or mockups for AWS Marketplace operations team to review. If you don't include this, the operations team will request it after you submit the ticket.

3. The AWS Marketplace seller operations team will evaluate your implementation against Buy with AWS creative and messaging guidelines. They'll provide feedback to ensure compliance. You must address all feedback and obtain approval before launching.

## 9. Support

We encourage you to identify errors or issues and send feedback, test observations, or suggestions.

1. For General enquiries/troubleshooting errors related to Buy with AWS, submit a [support ticket](#) in the seller portal. Choose **Commercial Marketplace** when submitting your ticket. Then, select "**Buy with AWS**" as the category and "**General Inquiries/Troubleshooting Errors**" as the subcategory.

The screenshot shows the 'aws marketplace management portal' interface. At the top is a navigation bar with links: Home, Products, Requests, Offers, Agreements, Assets, Insights, Support, Partners, and Settings. Below the navigation bar is a banner that says 'Check AWS re:Post for expert-reviewed answers to your questions on AWS Marketplace.' The main section is titled 'Contact us' and contains a 'Submit a support request' form. The form includes fields for 'Primary email address' and 'Additional email addresses - optional' (with a note to use comma separation). It also has two dropdown menus: 'Is your question about your listing(s) in the Commercial Marketplace (including AWS Data Exchange) or Intelligence Community Marketplace?' (set to 'Commercial Marketplace') and 'What do you need help with? Pick a category that best applies.' (set to 'Buy with AWS'). Below these is another dropdown for 'Select a subcategory' (set to 'General Inquiries / Troubleshooting Errors'). A large text area for 'Provide more details about your request' is at the bottom, with a '1000 characters maximum' limit. A 'Submit' button is located at the bottom right of the form.

2. For AWS Marketplace API-related questions, create a [support ticket](#) in the seller portal.

## 10. Frequently asked questions (FAQs)

1. **Question: Are buyers required to have an AWS account to receive a CPPO or MPPO?**  
Yes. Customers must have an AWS account to receive a CPPO or MPPO offer.
2. **Question: Can buyers using Buy with AWS leverage their AWS Private Pricing Agreement (PPA) for purchases made via Buy with AWS?**  
Yes, AWS customers purchasing via Buy with AWS will receive the same benefits as though they were purchasing their products directly on AWS Marketplace.
3. **Question: What product types are supported for private offer creation via Catalog API?**  
Buy with AWS currently supports SaaS products. AWS may, at its discretion, include additional product types in the future.
4. **Question: What if I have additional questions about Buy with AWS and want an overview from a subject matter expert?**  
Please reach out to your AWS Partner Development Manager, or directly to the AWS Marketplace Buy with AWS team here: [aws-mp-bwa-support@amazon.com](mailto:aws-mp-bwa-support@amazon.com)

## 11. Resource links

Channel Resources	Description
<a href="#">Branding Guidelines</a>	Buy with AWS branding guidelines in AWS Partner Central
<a href="#">AWS Trademark Guidelines</a>	Public AWS Trademark Guidelines

<a href="#"><u>Buy with AWS seller public documentation</u></a>	Public documentation of Buy with AWS for sellers.
<a href="#"><u>AWS Marketplace Catalog API Documentation</u></a>	Public documentation of the Catalog API
<a href="#"><u>AWS Marketplace Discovery API Documentation</u></a>	Public documentation of the Discovery API
<a href="#"><u>AWS Marketplace Agreements API Documentation</u></a>	Public documentation of the Agreements API
<a href="#"><u>AWS Marketplace APIs GitHub Repository</u></a>	Public GitHub Repository with detailed API calls examples
<a href="#"><u>Automation with AWS Marketplace APIs (Launch Blog)</u></a>	Blog post on automation with AWS Marketplace APIs
<a href="#"><u>Manage offers with API</u></a>	Virtual lab on using Catalog API to manage offers
<a href="#"><u>Authorize SaaS reseller with API</u></a>	Virtual lab on using Catalog API to authorize SaaS reseller
<a href="#"><u>Create SaaS private offer with API</u></a>	Virtual lab on using Catalog API to create SaaS private offer
<a href="#"><u>How to automate private offers using AWS Marketplace Catalog APIs</u></a>	Blog post on how to automate private offers using AWS Marketplace Catalog APIs
<a href="#"><u>Automating Channel Partner Resale Authorization using Amazon Web Services (AWS) Marketplace Catalog API</u></a>	Blog post on how to publish Resale Authorization with Catalog API
<a href="#"><u>Automate the pricing of your AWS Marketplace resources with Catalog API</u></a>	Blog post on how to automate the pricing of your AWS Marketplace resources with Catalog API
<a href="#"><u>Channel Partner Getting Started Guide</u></a>	Comprehensive list of AWS Marketplace Channel Partner Programs Resource
<a href="#"><u>ISV Channel Programs Getting Started Guide</u></a>	Comprehensive list of AWS Marketplace ISV Channel Programs resources
<a href="#"><u>AWS Marketplace Seller Guide</u></a>	Detailed AWS seller documentation

<a href="#">AWS Marketplace Designated Seller Of Record First Call Deck</a>	Slideshow overview of DSOR for ISVs and AWS DSOR Partners
<a href="#">AWS Marketplace DSOR Listing Guide</a>	One Pager to support building DSOR Listings

## 12. Appendices

### Email Template for Buy with AWS Seller Requesting Discovery API Access

**To:** [aws-mp-bwa-support@amazon.com](mailto:aws-mp-bwa-support@amazon.com)

**Subject:** Buy with AWS Partner | [Partner Name] Requesting Access to Discovery API

Dear AWS Marketplace Team,

My name is [Partner Representative Name], and I am a [Partner Representative Role] at [Partner Name].

We would like to request access to the Discovery API to enhance our integration with AWS Marketplace as part of the Buy with AWS program. This access will allow us to better serve our customers and streamline our operations.

To facilitate this request, please find the following details:

1. **AWS account ID(s):** [Provide the AWS account ID(s) that should be allow-listed to call the Discovery API]
2. **Vendor ID:** [Provide your vendor ID if you wish to access all products that you sell or resell on AWS Marketplace]

**OR**

**Product ID(s):** [Provide the specific product IDs if you wish to access only certain products that you sell or resell on AWS Marketplace]

Thank you,  
[Partner Representative Name]  
[Partner Name]